

Protection of civilians

Checklist of Readiness

Case of Ukraine

Communication Channels

1. What communication channels are provided for urgent notifications (mobile phones, loudspeakers, landline phones, etc.)?
2. How do they ensure accessibility for different categories of people, including those with various disabilities?
3. Are alternative notification and communication methods provided? If so, which ones?

Crisis Situations

4. What are the levels of crisis situations and their descriptions (threats from UAVs, ballistic missiles, GABs (guided aero bombs), other types of weaponry, including chemical, biological, nuclear threats; technological disasters, power, water, and heating outages; sabotage groups, CRSV, etc.)?
5. Are there prepared instructions (what structures did develop, if available) on crisis situation levels and response measures?
6. What are the ways to inform different population groups about action algorithms in crisis situations?
7. Is there a crisis action plan for individuals with family responsibilities regarding communication and meeting their children if they are at work while children are in childcare facilities?
8. Has this plan been communicated to all relevant stakeholders?
9. Are there operational "resilience points" where people can receive logistical support (information, charge devices, warm up, access hygiene facilities, etc.) during crises?
10. Where is the list of contact details for Coordination centers and Resilience points available for different population groups?
11. How are different population groups informed about the distinction between Coordination centers and Resilience points?
12. Are there designated locations where local residents should go if communication is disrupted during a crisis?
13. Are training sessions conducted (for whom and on what topics) regarding crisis response?
14. How are civil society organizations involved in informing residents about crisis response?
15. Where can the list of these organizations be accessed?

16. Which media outlets are engaged in informing the community about crisis response and awareness?
17. How is information collected and consolidated about CSOs that genuinely provide essential services in crisis situations?

Shelters

18. Is there a verification process for shelter accessibility and proper signage?
19. If so, where can the results of these verifications be accessed?

Engagement of Non-Governmental Resources

20. In case of crisis (emergency) situations, how are civilians with vehicles and company-owned vehicles mobilized to serve community needs?
21. Where should civil society organizations apply if they have available resources for assistance?

Medical Support

22. Is there a stockpile of medications available for individuals with chronic diseases requiring continuous treatment or procedures during crisis situations?
23. Does the Healthy system¹ include information on alternative ways to access medical services and medications in critical situations?
24. Is there a reserve of CRSV-related medical supplies?
25. Are tactical medicine training sessions conducted for social workers and any interested individuals?
26. Has a list of professionals been identified for whom tactical medicine training should be mandatory?

Support for Survivors of Traumatic Events

27. Is publicly accessible information available on CRSV, its forms, threats, and emergency actions in case of occurrence?
28. Is systematic training provided for psychologists working with trauma survivors?
29. Is there a possibility within the community to secure a full-time psychologist position with competitive market-based compensation?

Emergency Evacuation

30. Have emergency evacuation schemes been developed?

¹ A modern, convenient and reliable electronic medical system created in Ukraine for patients, doctors, public and private medical institutions <https://helsi.me/about>

31. Are alternative evacuation schemes included in these plans?
32. Is prioritization for vulnerable groups (order, consideration of actual circumstances, gender-sensitive approach, particularly for individuals with family responsibilities) accounted for in emergency evacuation plans?

Urgent Life-Sustaining Recovery

33. Is there an operational reserve of construction materials needed for rapid response to partial destruction (e.g., broken windows, etc.)?

Local Governance

34. Is communication established between neighboring territorial communities (or countries) for addressing urgent issues listed in this checklist?
35. Are there plans for the relocation of state and private enterprises?
36. Are there plans for preparing receiving communities?
37. Is there ongoing preparation of receiving communities (housing, social issues, etc.)?

Mine and Explosive Hazards

38. Are awareness and training sessions conducted for various population groups regarding mine hazards, recognition, and response (actions by state structures to protect borders, potential terrorist acts, etc.)?